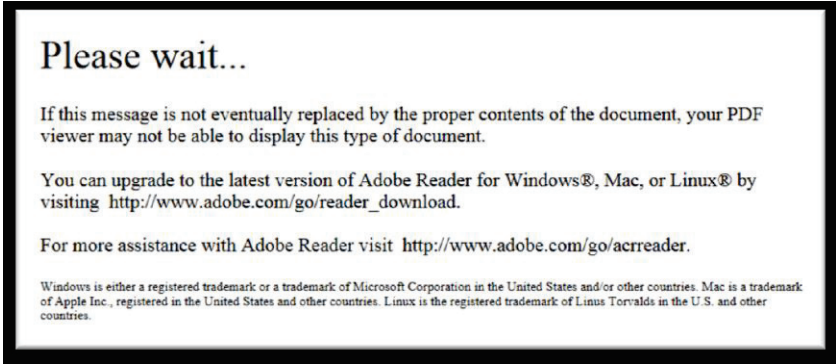


Instructions for opening forms if you are seeing the following message:

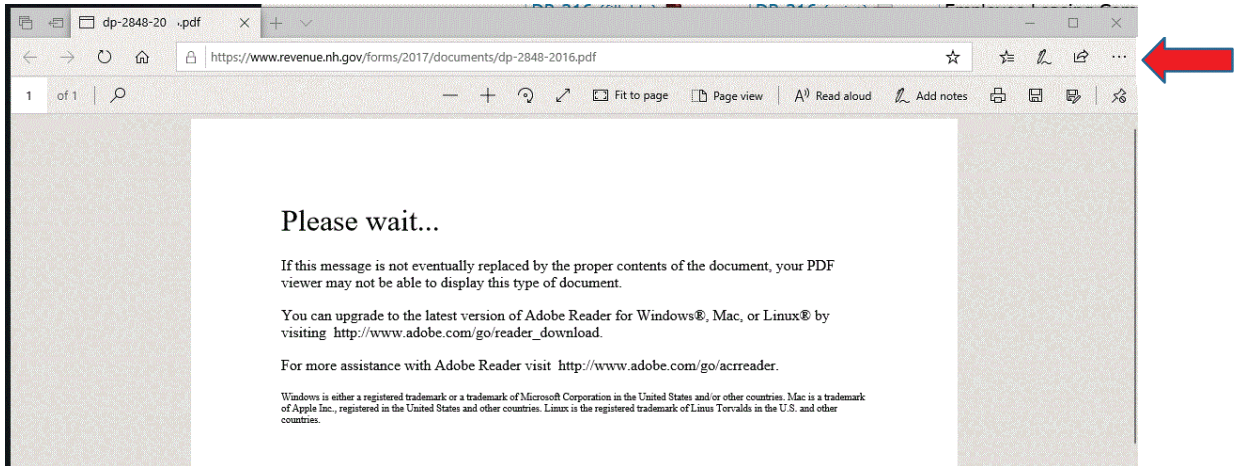


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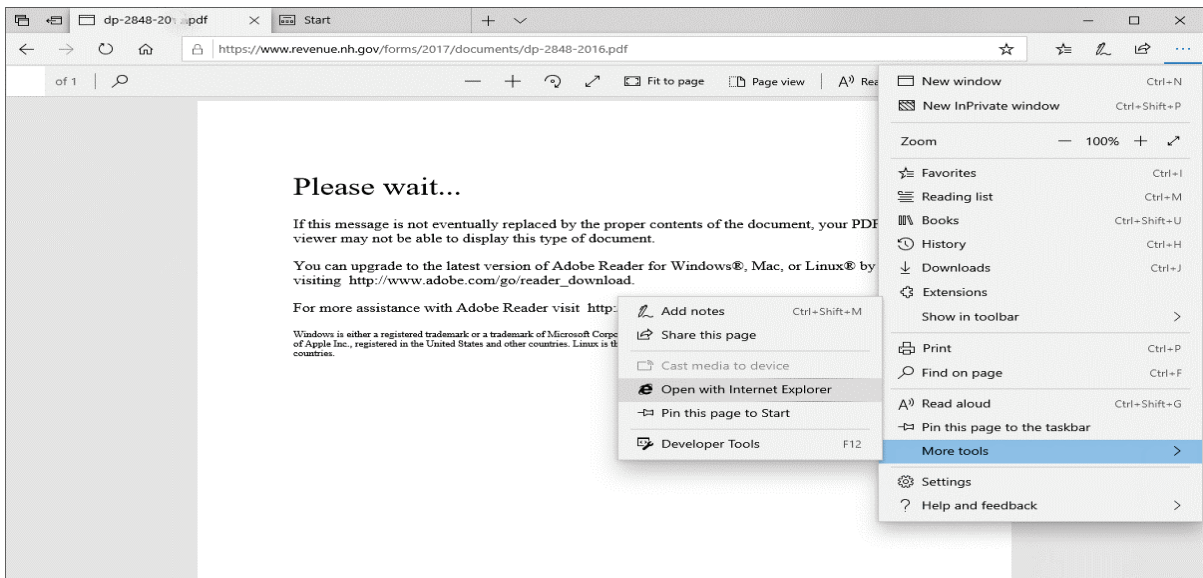
Windows Edge

The easiest way to view and use PDF forms using Windows 10 & Microsoft Edge is to:

- Open Edge Browser
- Click on the 3 ellipses (...) in top right corner of the browser window



- Select "More Tools" and choose "Open with Internet Explorer"
- Wait for page to open in a new window and click on the form.
- You can now fill out and save the form.

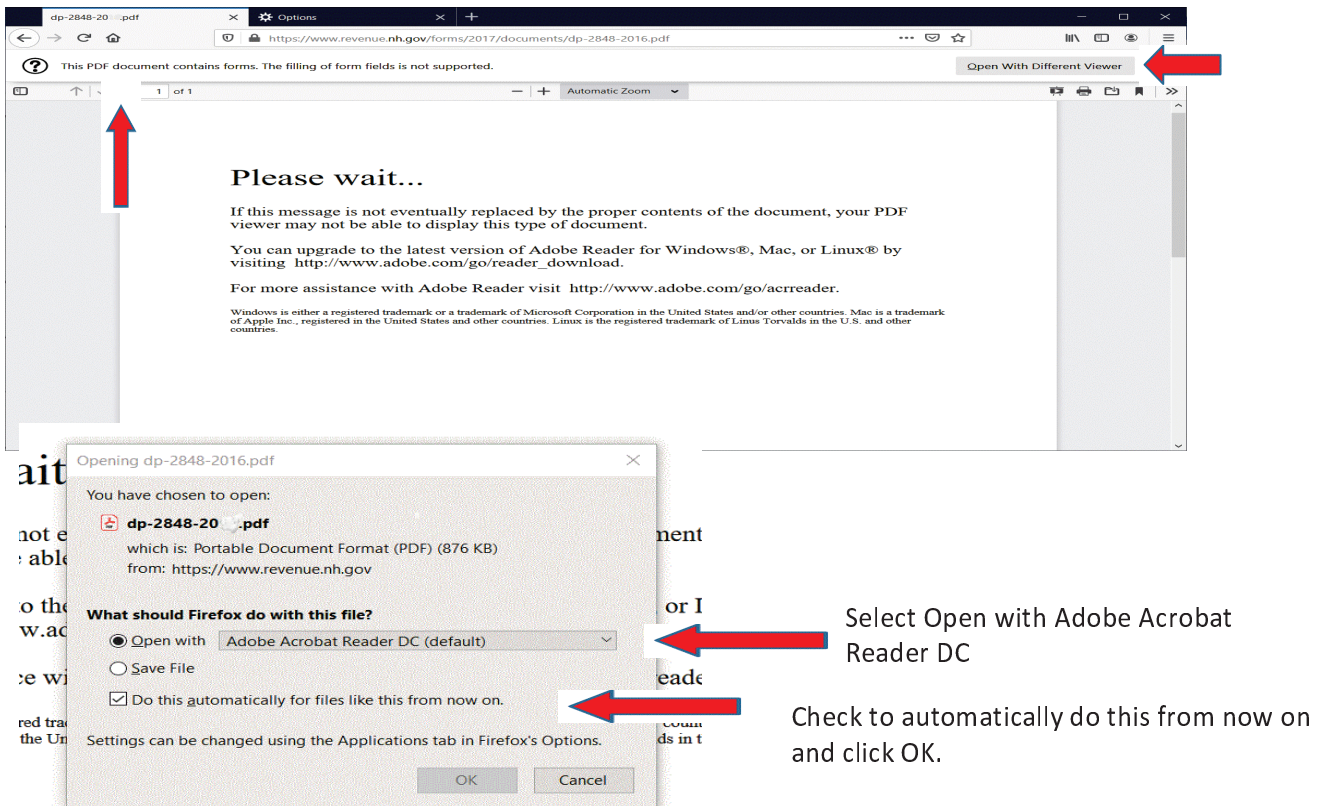


Firefox

Fire Fox settings can be changed so that PDF files will open.

- Open the settings menu in the upper right corner. Select Options.
- Scroll down to "Applications" to Portable Document Format (PDF)
- In the "Action" drop down list select "Use Other" and select "Use Adobe Acrobat Reader DC"

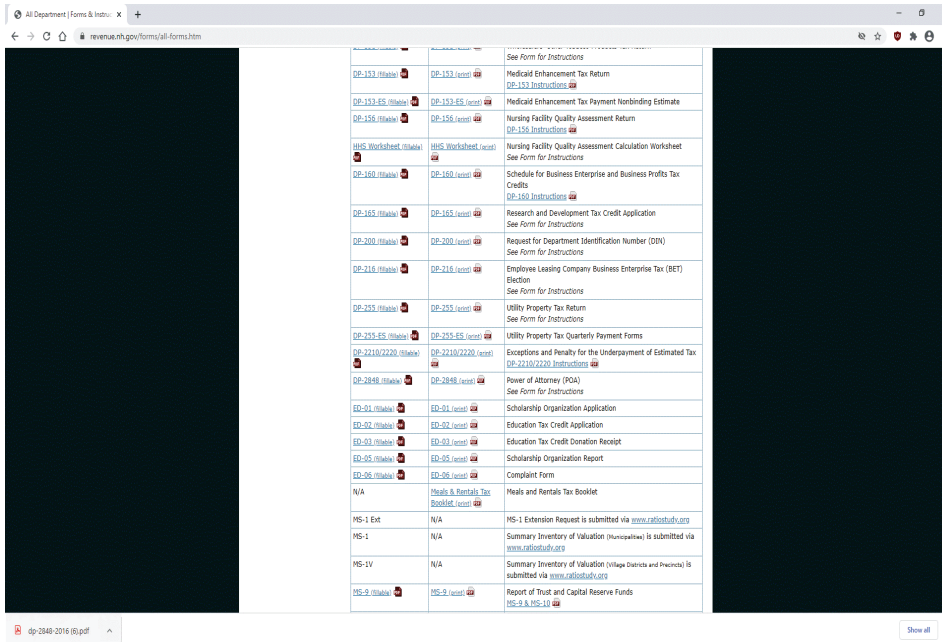
If you attempt to open the PDF form without changing your settings first, you will see the Please Wait screen with an error message. Select "Open With Different Viewer".



Google Chrome

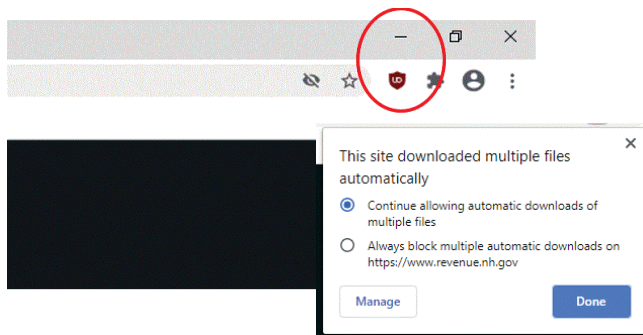
Opening Fillable PDF forms in Chrome is easiest if you change your settings:

- Open Chrome. Click on the 3 ellipses (...) in top right corner of the browser window
- Open settings
- Under "Privacy and Security" click "Site Settings", "Additional Content Settings"
- Near the bottom, click "PDF Documents"
- Turn on "Download PDF files instead of automatically opening them in Chrome".



If the form parks in the lower left corner. Click it to open the form. Otherwise the form will open automatically. You can now fill out and print the form.

Be sure that you don't have the DRA site blocked from downloading files.

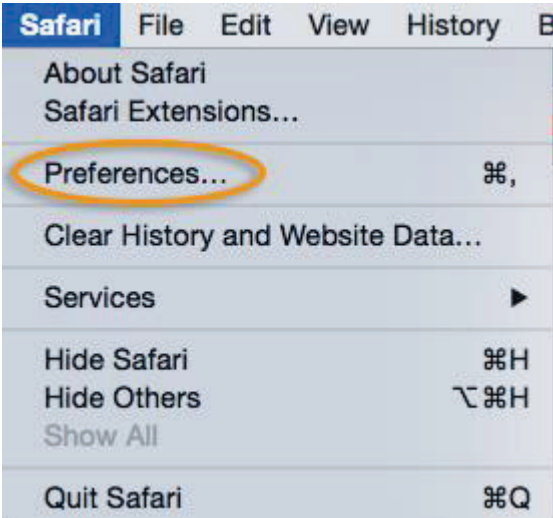


Apple Safari

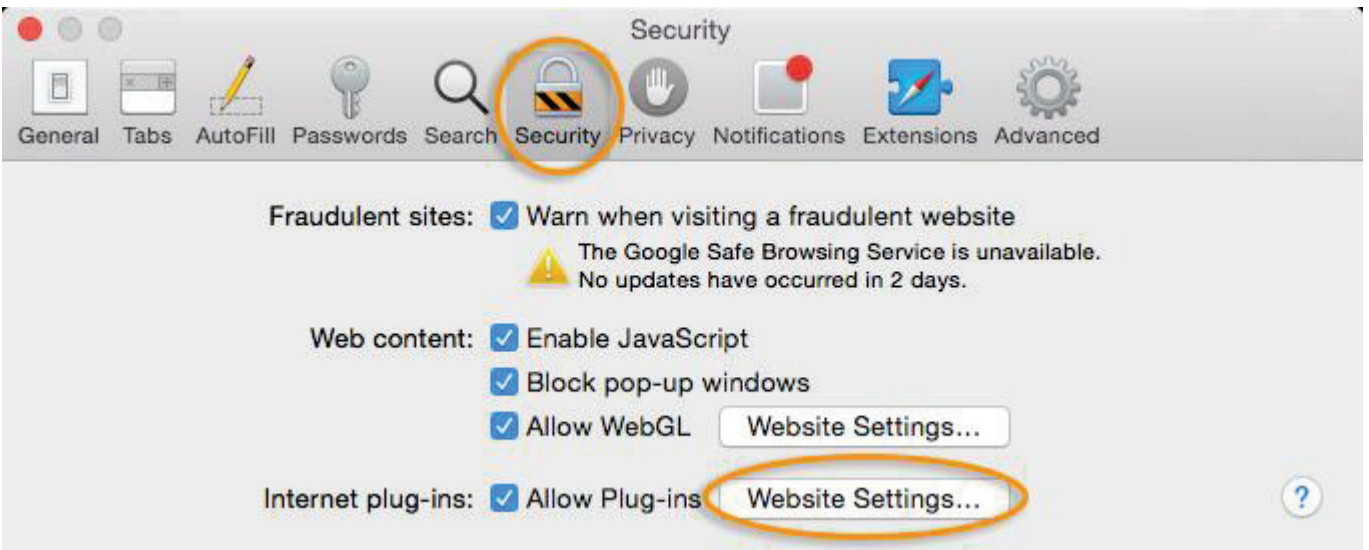
To view PDFs with Safari, you can do the following:

Set Safari preferences to use Adobe Reader plug-in to view PDFs

1. Launch Safari, and then choose **Preferences**.

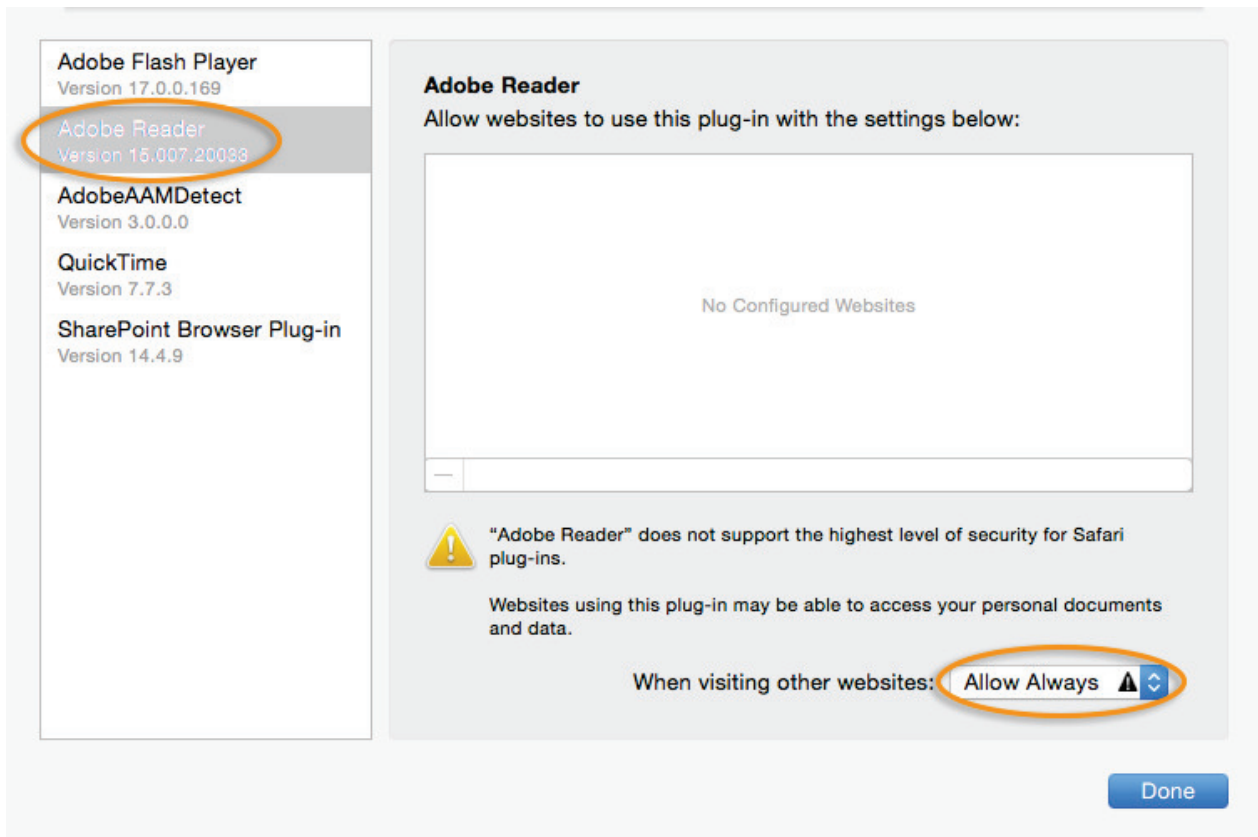


2. In the Preferences window, choose **Security** and then click the **Website Settings** button for Internet plug-ins.



3. Now select **Adobe Reader** in the list of plug-ins.

Under the option **When visiting other Websites**, in the drop-down list, choose **Allow Always** and then click **Done**.

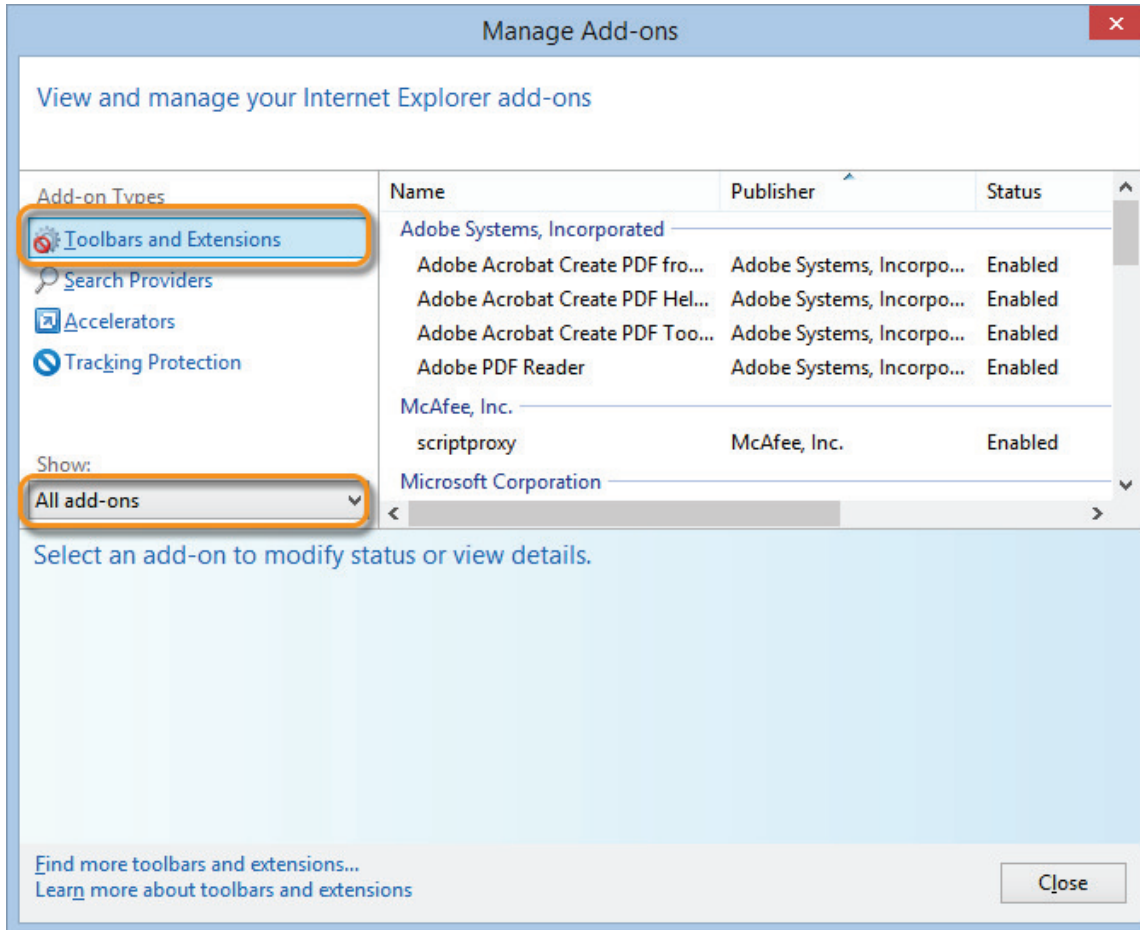


Note:

This will set the browser to use the Adobe Reader plug-in to view PDFs.

Internet Explorer 8 and later

1. Open Internet Explorer, and choose **Tools > Manage Add-ons**.
2. Under Add-on Types, select **Toolbars and Extensions**.
3. In the Show menu, select **All Add-ons**.



Select All Add-ons from the Show menu in the Manage Add-ons dialog box.

4. In the list of add-ons, select **Adobe PDF Reader**.

Note:

If you do not see the Adobe PDF Reader add-on, try the other options on the menu. For example, on some systems, the add-on appears when you select Run Without Permission.

5. Click the **Enable** or **Disable** button (it toggles depending on the status of the selected add-on):

Enable sets the Adobe PDF Reader add-on to open PDFs in the browser.

Disable turns off the add-on so it does not open PDFs in the browser.

Other Possible Browser/Adobe Symptoms

To solve some of the most common PDF-display issues, follow the instructions found in the links below to Update Reader or Acrobat, check the browser settings, repair or reinstall Reader or Acrobat.

A blank page in the web browser

A red X icon or a broken-link indicator, such as a red square, a blue triangle, or a blue circle

Refer to the following Adobe help pages for instructions on how to do these actions:

<https://helpx.adobe.com/acrobat/kb/quick-fix-view-pdfs-web.html>

<https://helpx.adobe.com/acrobat/kb/cant-view-pdf-web.html>